



ODISHA STATE CIVIL SUPPLIES CORPORATION LTD.

(A Govt. of Odisha Undertaking)

REGISTERED OFFICE: C/2, NAYAPALLI, BHUBANESWAR-751012

CIN: U51211OR1980SGC000894

Tel No: 0674-2395391, Fax No: 0674-2395291, website: www.oscsc.in

No: **97/MD** /OSCSC Ltd., Date **21/04/2026**

Ref: Request for Proposal (RFP) Advt. No. 6414/OSCSC Ltd., Date: 30/03/2026

With reference to the Request for Proposal published vide RFP Advt. No. 6414/OSCSC Ltd. Dated 30/03/2026 for 'Selection of Service Provider for e-Auction Platform and Related Support Services for Paddy and Rice', the following general changes have been made to the RFP referred above;

SI No.	Reference Clause No. of RFP	Existing Provision in the Clause	Proposed Modification/Addition in the clauses of the RFP
1.	Clause 8	New Provision added under clause No.8-Scope of Work	An approximate quantity of 1.00 (One) Lakh Metric Tonnes (LMT) of rice pertaining to KMS: 2024-25 may be offered for sale through the e-Auction process under this RFP. The said quantity is indicative and may vary at the discretion of OSCSC depending upon the operational requirements, availability of stock, and administrative considerations.
2	Clause 9, SI No (xv)	During the tenure of the contract, the Service Provider shall maintain a Toll-Free Helpdesk and provide email-based support to buyers and OSCSC officials without any additional cost.	During the tenure of the contract, the Service Provider shall maintain a Toll-Free Helpdesk and provide email-based support to buyers and OSCSC officials without any additional cost. The Helpdesk/Call Centre shall operate during the official working hours of OSCSC as well as during the conduct of e-Auction events. The Service Provider shall ensure that the Help desk to be well equipped to provide multilingual support in Odia, Hindi, and English languages. The number of personnel to be deployed for managing the Helpdesk/ Call Centre may be determined by the Service Provider based on their expertise and anticipated query handling requirements, ensuring efficient and timely resolution of all queries received through calls and e-mails.
3	Clause-5 Schedule for the bid process	<ul style="list-style-type: none">➤ Last Date and time for submission of Proposal: 23/04/2026 at 17:00 Hours through online at www.tendersodisha.gov.in➤ Opening of Technical Proposal: 24/04/2026 by 11:00 Hours at Office of OSCSC Ltd. C/2,Nayapalli, Bhubaneswar-751012➤ Technical Presentation:02/05/2026, 11:30 Hours➤ Opening of Financial Bid:11/05/2026, 11:00 Hours	The RFP Time Schedule, wherever mentioned in the RFP is hereby modified and read as below: <ul style="list-style-type: none">➤ Last Date and time for submission of Proposal: 28/04/2026 at 17:00 Hours through online at www.tendersodisha.gov.in➤ Opening of Technical Proposal: 29/04/2026 by 11:30 Hours at Office of OSCSC Ltd. C/2, Nayapalli, Bhubaneswar-751012➤ Technical Presentation: 05/05/2026, 11:30 Hours➤ Opening of Financial Bid: 13/05/2026, 11:30 Hours

1. All other terms and conditions of the Tender shall remain unchanged.
2. The interested bidders may refer to the websites www.foododisha.in, www.oscsc.in and www.tendersodisha.gov.in

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Managing Director

Odisha State Civil Supplies Corporation Limited

Sl. No.	Name of Service Provider	Clause No. of RFP Page No.	Clause /Requirement Title	Current Clause /Description	Query /Suggestion for Change	Reason for Change / Remarks	Pre-Bid Query Response
1	Antares Systems Limited	23	Sl. No.3 Eligibility Criteria Turnover	The Service Provider should have a Minimum Average Annual Turnover (MAAT) of INR 10 Crore from agriculture-based procurement and disposal, or auction projects executed through e-Auction platforms during the last 3 audited Financial Years (2022-23, 2023-24, 2024-25). Only agriculturebased turnover shall be considered.	We sincerely request to consider MAAT as General Operational Turnover including non Agricultural based procurement and disposal.	The procedures of e-Procurement are largely uniform across industries, departments, and organizations, as they are governed by guidelines issued by the Central Vigilance Commission (CVC) and various State Governments. However, it is observed that the existing eligibility criteria, along with the marks allocated for Technical Presentation and Live Demonstration of the e-Auction platform, may significantly limit participation. Under the current framework, only one or two service providers may qualify and submit bids, which could result in higher quoted rates due to restricted competition.	The Clause in the RFP shall remain unchanged.
2	Antares Systems Limited	23	Sl. No.4 Eligibility Criteria Registered Agri-Business Entities	Minimum 1,000 agribusiness entities / agri-organizations / agri-traders registered with the Service Provider as on the bid submission date.	We are having a vendor database of more than 1000 in general. Hence request to include both "agri-organizations/agri-traders" & Non agri-organizations/agri-traders	In the interest of promoting fair competition and ensuring optimal utilization of public funds, it is requested that the eligibility criteria and evaluation parameters be reviewed and suitably relaxed. This would encourage broader participation from capable service providers and likely result in more competitive pricing.	The Clause in the RFP shall remain unchanged.
3	Antares Systems Limited	23	Sl. No.8 Eligibility Criteria Experience (Trade Value)	Experience in successful execution of procurement and disposal transactions of minimum cumulative trade value of INR 2000 Crore through e-Auction platforms for Central/State Government or PSU in India during the last 5 financial years (FY 2020-21 to FY 2024-25).	INR 2000 crores is definitely on the higher side experience that is being asked on eAuction platform. Request to consider both eProcurement & eAuction trade value during the last 10 years.	We request your kind consideration of this suggestion and appropriate action in this regard.	The Clause in the RFP shall remain unchanged.
4	Antares Systems Limited	24	Sl. No.9 Eligibility Criteria Similar Experience (Trade Volume)	Experience in procurement and disposal of agricultural commodities minimum cumulative quantity of 10 LMT through e-Auction platforms for Central/State Government or PSU in India during the last 5 financial years (FY 2020-21 to FY 2024-25).	Request to consider similar experience only by changing the minimum cumulative quantity of 5 LMT during the last 10 years		The Clause in the RFP shall remain unchanged.

5	Antares Systems Limited	26	13.1, Sl. No. 1 Technical Presentation and Live e-Auction Platform - Minimum Average Annual Turnover (MAAT)	The Service Provider should have minimum average annual turnover (MAAT) of at least INR 10 Cr from procurement and disposal of agricultural commodities projects through e-Auction Platform services during the last 3 audited Financial Years (FY 2022-23, 2023-24, and 2023-24). a. Avg. Turnover ≥ INR 10 Cr & < INR 20 Cr - 05 marks b. Avg. Turnover ≥ INR 20 Cr & < INR 50 Cr - 07 marks c. Avg. Turnover ≥ INR 50 Cr - 10 marks	We request that the eligibility criteria for "e-Auction Services" be maintained at 10Cr. Our current pricing model is designed to be highly competitive, offering the department significant value without the exorbitant service charges typically levied by other semi-government providers, such as MSTC, NCDEX or M Junction. By keeping this threshold at 10Cr, the department ensures it continues to receive premium service at a sustainable, cost-effective rate. Request to modify the clause as a. Avg. Turnover ≥ INR 5 Cr & < INR 10 Cr - 05 marks b. Avg. Turnover ≥ INR 10 Cr & < INR 15 Cr - 07 marks c. Avg. Turnover ≥ INR 15 Cr - 10 marks	The Clause in the RFP shall remain unchanged.
6	Antares Systems Limited	26	13.1, Sl. No. 2 Technical Presentation and Live e-Auction Platform Registered Agribusiness Entities	Number of Agribusiness entities, Agri organizations, or Agri traders registered with the Service Provider as on the bid submission date (in numbers): a. ≥ 1,000 to < 3,000 - 04 marks b. ≥ 3,000 to < 5,000 - 06 marks c. ≥ 5,000 to < 10,000 - 08 marks d. ≥ 10,000 - 10 marks	We are having a vendor database of more than 1000 in general. Hence request to include both "agri-organizations/agri-traders" & Non agri-organizations/agri-traders	The Clause in the RFP shall remain unchanged.
7	Antares Systems Limited	27	13.1, Sl. No. 4 Technical Presentation and Live e-Auction Platform Experience - Trade Volume (LMT)	Experience in procurement and disposal of agricultural commodities/produce through e-Auction platform for transactions in the following cumulative quantities during last 5 Financial Years (FY 2020-21 to FY 2024-25): a. ≥ 10 LMT to < 15 LMT - 08 marks b. ≥ 15 LMT to < 20 LMT - 10 marks c. ≥ 20 LMT - 20 marks	Request to consider similar experience only by changing the minimum cumulative quantity of 5 LMT during the last 10 years Request to modify the clause as a. ≥ 2 LMT to < 5 LMT - 08 marks b. ≥ 5 LMT to < 10 LMT - 10 marks c. ≥ 10 LMT - 20 marks	The Clause in the RFP shall remain unchanged.

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8	Antares Systems Limited	27	13.1, Sl. No. 5	<p>Technical Presentation and Live Demonstration of e-Auction Platform Relevant Project Experience</p>	<p>Execution of e-Auction service projects for Agricultural Commodity / Produce procurement and disposal for Government Institutions / Organizations / Government Entities during last 5 Financial Years (FY 2020-21 to FY 2024-25):</p> <ul style="list-style-type: none"> a. 3 projects with different clients - 05 marks b. 3-5 projects with different clients - 08 marks c. More than 5 projects with different clients - 10 marks 	<p>Request to consider the experience of execution of e-Auction service project in all kinds of segments/industries/organizations / departments rather than only Agricultural commodity/produce procurement & disposal.</p>	The Clause in the RFP shall remain unchanged.
9	Antares Systems Limited	27	13.1, Sl. No. 5	<p>Technical Presentation and Live Demonstration of e-Auction Platform Manpower Strength</p>	<p>At least 20 full-time professionals with formal qualifications (Graduate/Postgraduate) in Agriculture / Rural Management / IT / Computer Science on regular payroll as on bid submission date:</p> <ul style="list-style-type: none"> a. 20-50 resources - 2.5 marks b. 50-100 resources - 05 marks c. 100-150 resources - 7.5 marks d. ≥ 150 resources - 10 marks 	<p>Regarding the requirement for 20 full-time professionals with specific degrees in Agriculture or Rural Management, we request a relaxation of these criteria. Our core strength lies in our technical and operational expertise in e-Auction services. Therefore, we propose that the qualification requirements be adjusted to include:</p> <ul style="list-style-type: none"> • Professionals with IT/Computer Science backgrounds. • Resources with demonstrated relevant experience in supporting and managing e-Auction platforms. The hands-on experience our team possesses in assisting both clients and vendors during live auctions is a more accurate predictor of project success than specific sectoral degrees 	The Clause in the RFP shall remain unchanged.

BSE Limited		Description		Pre-Bid Query Response	
SI No	Clause	Description		Suggestion	The Clause in the RFP shall remain unchanged.
1	Sub-Clause 3	<p>The Service Provider should have a minimum Average Annual Turnover(MAAT) of INR 10 Crore from agriculture-based procurement and disposal, or auction projects executed through e-Auction platforms during the last 3 audited Financial Years(2022-23, 2023-24, 2024-25). Only agriculture based turnover shall be considered.</p>		<p>Financial turnover criteria if Crores, Already High Trading Turnover experience and Performance Guarantee been asked for hence there is no Risk at any level</p>	

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Submitted Online

S no	Name of Service Provider	RFP Page No	Clause No	Clause/Requirement Title	Current Clause/Description	Query/Suggestion for Change	Reason for Change/Remarks	Pre-Bid Query Response
1	NeMIL	13	NA	Roles and Responsibilities of Service Provider	NA	Service Provider will be required to deduct TDS u/s 393(1) [Table: Sl. No. 8(v)] (current applicable rate: 0.10%) under Income Tax Act, 2025	Not mentioned in RFP. Please clarify	As per the prevailing provisions of Income Tax and GST Act on the relevant date.
2	NeMIL	11	NA	EMD management	NA	Whether EMD is collected by OSCSC or the Service Provider, along with refund/returned/forfeiture/transfer mechanism.	EMD handling is not clearly defined in the RFP. Please clarify	The Clause in the RFP shall remain unchanged.
3	NeMIL	11	NA	EMD management	NA	Whether EMD collected from bidders shall be deposited into the account belonging to OSCSC or can it be collected into the account of the service provider.	EMD handling is not clearly defined in the RFP. Please clarify	The Clause in the RFP shall remain unchanged.
4	NeMIL	32	14.2	Financial Mode/Payment Terms	OSCSC may adjust SLA penalties, if any from the retained 25% of the service charge payable to the service provider	By what time frame shall the balance 25% of the service charges be paid to the service provider	Please clarify the time frame by which the balance 25% of the service charges shall be paid to the service provider	The Clause in the RFP shall remain unchanged.
5	NeMIL	22	12	Eligibility Criteria	Service Provider (SP) shall submit only the relevant credentials against the Pre-Qualification and Technical Evaluation Criteria with experiences of projects along with a ready reckoner as part of their respective Bids	Please clarify the expectation with regards to furnishing a ready reckoner. Kindly share the format	Please share format of ready reckoner	Ready reckoner may be a self-prepared summary mapping each eligibility and technical criterion with supporting documents. No specific format is prescribed. Bidders may submit the same in tabular form for ease of evaluation
6	NeMIL	32,33,34	14.13	SLA Parameters	Measurement Method	Some penalties shall be levied on monthly basis whereas some other penalties shall be per instance basis. Please clarify the time frame by which the balance 25% of the service charges provider shall be paid.	Please clarify the time frame by which the balance 25% of the service charges shall be paid to the service provider	The Clause in the RFP shall remain unchanged.
7	NeMIL	36	14.4 (6)	Deliverables & Timelines	Call Centre / Helpdesk setup	Please clarify the below:- 1. Timings of the call center/help desk. 2. Is it required on 24*7 basis 3. Is multi lingual call center/help desk required 4. No of personnel required to handle the call center/help desk 5. Is support required on calls and emails.	Please elaborate the requirements of the call center/helpdesk	Please refer to the Corrigendum
8	NeMIL	36	14.4 (8)	Deliverables & Timelines	Trend analysis reporting to maximize procurement price and payment updates	What exactly is the expectation ? How should the trend analysis be reported, please clarify	Please elaborate on how the trend analysis should be reported	The Clause in the RFP shall remain unchanged.
9	NeMIL	51	Annexure IV - Experience in Eaucion platform	Annexure IV - Experience in Eaucion platform	Completion Certificate Reference	Can we furnish copies of bi-partite agreements as proof - please clarify	Can we furnish copies of bi-partite agreements as proof - please clarify	The Clause in the RFP shall remain unchanged.
10	NeMIL	52	Annexure V - NDA	Non Disclosure Agreement	Non Disclosure Agreement	Please specify the value of the stamp paper in which the NDA is to be provided	Please clarify the value of the stamp paper	The same may be required to be submitted on non-judicial stamp paper of appropriate value as per the prevailing stamp duty laws of the State of Odisha
11	NeMIL	69	Annexure XVII	Annexure XVII - BOQ format	1.01 Service Charge (Base Is 0)	Please clarify what does Service Charge (Base is 0) mean	Please elaborate	Note:(1) Service Charge: Percentage fee quoted by the Service Provider on the Final Auction Transaction Value (Quantity x Discovered Price) (2) Service Charge Base is 0(ZERO) (3) Interested Bidder should use the "Excess(+)" option while quoting the rate in percentage. (4) Interested Bidder SHOULD NOT use the "Less(-)" option while quoting the rate in percentage. If the interested bidder quotes with the "Less(-)" option, the bid shall be automatically cancelled.

S no	Name of Service Provider	RFP Page No	Clause No	Clause/Requirement Title	Current Clause/Description	Query/Suggestion for Change	Reason for Change/Remarks	Pre-Bid Query Response
12	NeML	NA	NA	NA	NA	Please confirm if TDS under Section 194(O) shall be applicable even if the winning bidder directly remits the value of the trade to Odisha State Civil Supplies department account without involving the service provider's portal.	Please clarify	As per the prevailing provisions of Income Tax and GST Act on the relevant date.
13	NeML	NA	NA	role and responsibility of service provider	The system shall provide for unique coding of each auction event, enabling easy linkage and reconciliation of EMD proceeds pertaining to each event.	GST-TCS won't be applicable as sale consideration will not be routed through the service provider's portal.	Please clarify	As per the prevailing provisions of Income Tax and GST Act on the relevant date.
14	NeML	14	viii		The Service Provider shall maintain complete records of all transactions carried out on behalf of OSCSC and furnish the same on demand. MIS reports, as required by OSCSC from time to time, shall be provided.	As per clause no (ii) under roles and responsibility page 14 buyer shall make all payment directly to the OSCSC designated bank account. How service provider will maintain complete record of Buyer's off-line payment to the OSCSC. For ease of financial record reconciliation and TDS deduction as per 194(o) clause suggest all financial settlement should be routed through Service provider	The Clause in the RFP shall remain unchanged.	
15	NeML	14	Xiii	role and responsibility of service provider	The Service Provider shall maintain complete records of all transactions carried out on behalf of OSCSC and furnish the same on demand. MIS reports, as required by OSCSC from time to time, shall be provided.	As per clause no (ii) under roles and responsibility page 14 buyer shall make all payment directly to the OSCSC designated bank account. How service provider will maintain complete record of Buyer's off-line payment to the OSCSC. For ease of financial record reconciliation and TDS deduction as per 194(o) clause suggest all financial settlement should be routed through Service provider	As per Income Tax TDS rule under section 194(O) even buyers/bidder make fund settlement directly into the seller account. Service provider is responsible for TDS collection and settlement. No clarity on TDS settlement process and role of Service provider. Please clarify	As per the prevailing provisions of Income Tax and GST Act on the relevant date.
15	NeML	31	14.2	Financial mode/payment terms	OSCSC shall thereafter release 75% of the applicable service charges to the Service Provider immediately upon successful completion of the auction event and submission of invoice by the Service Provider. The remaining 25% of the service charges shall be released after review and recommendation of the Performance Review Committee, based on satisfactory performance of the Service Provider in the conduct of the auction event.	Kindly allow Service provider to deduct the auction service charges from the successful bidders directly from the virtual account	Since OSCSC is taking performance bank guarantee service value equivalent to @5% of the estimated annual service charge value therefore holding 25% seems irrational.	
16	NeML	8	4	fact sheet: method of selection	Method of Selection: Quality and Cost Based Selection (QCBS) under Two Bid System (Technical & Financial) with weightage of 70:30 (Technical: Financial).	Considering bulk auction in transparent manner, timely disposal and reconciliation of fund and Tax amount (TDS) etc if any shall require responsible agency having robust system, experience and trained team members, trade fulfillment, finance, customer service desk, tech team, business/marketing team, 30% weightage may dilute the service level commitment and compromise with the service delivery. Kindly consider		The Clause in the RFP shall remain unchanged.
17	NeML	7	3	Objective of the RFP	OSCSC shall issue the No Objection Certificate (NOC) for lifting of the auctioned stock only after receipt of confirmation regarding credit of the auction sale and confirmation of payment of service charges to the OSCSC account. Accordingly, the lifting of stock by the buyer shall be permitted only after issuance of such NOC by OSCSC.	This is manual process and there is high chance of error in manual accounting. Service provider shall provide on-line delivery order generation so that there should not be any error in issuing NOC to the buyers for lifting of the stock. This system will reduce manpower work at OSCSC and bring efficiency in the settlement process. Kindly consider this suggestion	To enhance check and balance. Audit and verifiable settlement records. To reduce manual intervention and errors.	The Clause in the RFP shall remain unchanged.
18	NeML	2	2	Last Date and Time for submission of proposal	23/04/2026 at 17:00 Hours through online at www.tendersodisha.gov.in	Kindly extend the deadline for submission to 5th May 2026	Extended time shall provide us with ample time to submit a thorough response.	The Clause in the RFP shall remain unchanged.
19	NeML	2	2	Fact Sheet - Mandatory Earnest Money Deposit (EMD)	Service Provider (SP) shall submit along with their Bids, EMD of Rs.15,00,000(Rupees Fifteen Lakh only) through online mode at www.tendersodisha.gov.in .	Kindly revise the Mandatory Earnest Money(EMD) to be deposited to Rs.3 Lakhs from the existing Rs.15 Lakhs	To foster broader participation from qualified service providers and optimize liquidity across various engagements enabling more competitive pricing for Odisha State Civil Supplies Corporation	The Clause in the RFP shall remain unchanged.
20	NeML	8	4	(EMD)	Service Provider (SP) shall submit along with their Bids, EMD of Rs.15,00,000(Rupees Fifteen Lakh only) through online mode at www.tendersodisha.gov.in .	What would be the approximate volume of transaction (in MT or Rs. Crores/ year for Rice and Paddy).	Please elaborate on expected volume of transactions in MT	Please refer to the Corrigendum
21	NeML	NA	NA	NA	NA			

S no	Name of Service Provider	RFP Page No	Clause No	Clause/Requirement Title	Current Clause/Description	Query/Suggestion for Change	Reason for Change/Remarks	Pre-Bid Query Response
22	NeML	11	8.1 (a)	Functional Scope	Operation & Maintenance: Host, Operate, and maintain a secure and scalable e-Auction Platform-as-a-Service, supporting forward auctions, reverse auctions, and multi-round auction formats.	Suggest the types of auctions to be incorporated, English auction, Yankee auction, other types of auction	Suggestion to incorporate auction types as English auction, Yankee auction etc	Not Applicable
23	NeML	11	8.1(b)	Functional Scope	Interoperability and Workflow Automation: Ensure interoperability with OSCSC departmental MIS, systems, tools, and external stakeholder systems wherever required. The platform shall be API-ready for service provider registration, document upload, auction monitoring, and shall automate end-to-end workflows from tender/auction notification to contract award.	What is meant by external stakeholder system ? Please elaborate	Please elaborate in order to gain better understanding of the expectation	External stakeholder systems" refer to IT systems of entities external to OSCSC's Internal MIS that are formally required by OSCSC for auction operations, statutory compliance, reconciliation, audit, or reporting purposes. The e-Auction platform shall be API-ready to support such integrations only when expressly mandated and approved by OSCSC. All integrations shall comply with RFP provisions relating to data ownership, information security, audit trail, SLA, and data localization.

Sl. No.	Name of Service Provider	RFP Page No.	Clause / Requirement Title	Current Clause / Description	Query / Suggestion for Change	Reason for Change / Remarks	Pre-Bid Query Response
1	eProcurement Tech	23	12. Eligibility Criteria 3. turnover	The Service Provider should have a Minimum Average Annual Turnover (MAAT) of INR 10 Crore from agriculture-based procurement and disposal, or auction projects executed through e-Auction platforms during the last 3 audited Financial Years (2022-23, 2023-24, 2024-25). Only agriculturebased turnover shall be considered	Request for relaxation of this clause to allow an annual turnover of INR 10 Crore from e-Procurement solutions instead of restricting the requirement to agriculture-based turnover, in order to enable wider participation of qualified service providers in this RFP.	We have extensive experience in providing e-Procurement solutions to PSUs and Government organizations for over 15 years. We have successfully developed and deployed solutions tailored to client requirements. We are confident in delivering the required solution within the stipulated time frame, provided relaxation is granted for this clause.	The Clause in the RFP shall remain unchanged.
2	eProcurement Tech	23	12. Eligibility Criteria 4. Registered Agri-Business Entities	Minimum 1,000 agribusiness entities / agri-organizations / agri-traders registered with the Service Provider as on the bid submission date	Request for relaxation of this clause and inclusion of a criterion requiring a minimum of 1,000+ vendors registered to date on the e-Procurement solution, in order to encourage wider participation of service providers in this RFP.	We have extensive experience in providing e-Procurement solutions to PSUs and Government organizations for over 15 years. We have successfully developed and deployed solutions tailored to client requirements. We are confident in delivering the required solution within the stipulated time frame, provided relaxation is granted for this clause.	The Clause in the RFP shall remain unchanged.
3	eProcurement Tech	23	12. Eligibility Criteria 8. Experience (Trade Value	Experience in successful execution of procurement and disposal transactions of minimum cumulative trade value of INR 2000 Crore through e-Auction platforms for Central/State Government or PSU in India during the last 5 financial years (FY 2020-21 to FY 2024-25)	Request for relaxation of this clause and inclusion of experience in e-Procurement solutions with a minimum cumulative transaction value of INR 2000 Crore, covering vehicles, scrap, property, and other similar assets, to enable broader participation of service providers in this RFP.	We have extensive experience in providing e-Procurement solutions to PSUs and Government organizations for over 15 years. We have successfully developed and deployed solutions tailored to client requirements. We are confident in delivering the required solution within the stipulated time frame, provided relaxation is granted for this clause.	The Clause in the RFP shall remain unchanged.
4	eProcurement Tech	24	12. Eligibility Criteria 9. Similar Experience (Trade Volume)	Experience in procurement and disposal of agricultural commodities minimum cumulative quantity of 10 LMT through e-Auction platforms for Central/State Government or PSU in India during the last 5 financial years (FY 2020-21 to FY 2024-25)	Requesting relaxation of this clause and inclusion of experience in procurement and disposal of other commodities, so as to enable maximum participation of service providers in this RFP.	We have extensive experience in providing e-Procurement solutions to PSUs and Government organizations for over 15 years. We have successfully developed and deployed solutions tailored to client requirements. We are confident in delivering the required solution within the stipulated time frame, provided relaxation is granted for this clause.	The Clause in the RFP shall remain unchanged.

SI	Name of Service Provider	Page No. of RFP	Clause No.	Clause/Requirement Title	Current Clause Description	Query/Suggestion for Change	Pre-Bid Query Response
1	mjunction	12	Compliance, and Security, and Audit, Sl. d)	State procurement and auction policies	State procurement and auction policies	Request OSCSC please provide the State procurement and auction policies. Please specify the relevant policies of Odisha government for ease of understanding.	Please refer to the rules/Guidelines in the website of Finance Dept of Odisha
2	mjunction	13	9, (v)	Roles and Responsibilities of Service Provider	API-ready to enable integration with any third-party software, as and when required by OSCSC.	Request OSCSC to let us know what type of third party software and how many such third party software are expected to integrate with the platform.	Third party systems" refer to IT systems of entities external to OSCSC's internal MIS that are formally required by OSCSC for auction operations, statutory compliance, reconciliation, audit, or reporting purposes. The e-Auction platform shall be API-ready to support such integrations only when expressly mandated and approved by OSCSC. All integrations shall comply with RFP provisions relating to data ownership, information security, audit trail, SLA, and data localization.
3	mjunction	14	9, (vi)	Roles and Responsibilities of Service Provider	The Service Provider shall conduct regular training sessions for stakeholders like buyers, OSCSC staff etc., with multilingual and mobile-friendly support, as per OSCSC requirements.	Request OSCSC to clarify the intent and expectations regarding "multilingual and mobile friendly support" mentioned in the clause.	Multilingual refers to expertise in Odia, Hindi & English. The portal shall be compatible to be viewed in Mobile web browser for training and other activities pertaining to the browser. The assaying module is required for capturing, recording, and displaying quality assaying and grading results of paddy/rice on the e-Auction platform, as per standards prescribed under e-NAM, FSSAI, and applicable Government of India / Government of Odisha guidelines. The Service Provider is not required to conduct physical assaying; the platform shall support integration or upload of assaying results provided
4	Mjunction	14	9, xiv	Roles and Responsibilities of Service Provider	The system shall integrate quality assaying modules and support standardized grading in accordance with e-NAM, FSSAI, and applicable Government of India /Government of Odisha guidelines, circulars, and instructions.	Request OSCSC to confirm where they need the assaying module. Please elaborate the guideline in detail.	
5	mjunction	14	9, xv	Roles and Responsibilities of Service Provider	During the tenure of the contract, the Service Provider shall maintain a Toll-Free Helpdesk and provide email-based support to buyers and OSCSC officials without additional cost.	Request OSCSC to accept the helpdesk support time in business hours i.e. 10AM-6PM (Monday to Friday)	Please refer to the Corrigendum

SI	Name of Service Provider	RFP Page No.	Clause No.	Clause/Requirement Title	Current Clause Description	Query/Suggestion for Change	Pre-Bid Query Response
6	Mjunction	26	13, Technical and Financial- Evaluation-Summary of Marks, Sl. 1	Minimum Average Annual Turnover (MAAT)	The Service Provider should have minimum average annual turnover (MAAT) of at least INR 10 Cr from agricultural commodities projects through e-Auction Platform services during the last 3 audited Financial Years (FY 2022-23, 2023-24, and 2023-24). Avg. Turnover \geq INR 10 Cr	The current requirement of minimum average annual turnover (MAAT) of ₹10 crore, specifically from agri-auction business, seems restrictive and may limit wider participation. We request the authority to kindly consider: (a) Reducing the MAAT requirement to ₹1 crore (or a reasonable level), or (b) Allowing turnover from all types of auction / e-procurement / digital marketplace platforms, instead of restricting it only to agri-auction, even other agencies like CGMARKFED had to change this in their RFP	The Clause in the RFP shall remain unchanged.
7			28 Sl.7		Live system demonstration covering auction workflow, bidder onboarding, real-time bidding engine, scalability, MIS, dashboards, audit trail, security, features, API integration, capability, and overall usability of the platform	There is a weightage is 30% on technical presentation and live demonstration of the platform. Evaluation of presentation and demonstration of platform is a subjective matter. Thus evaluation on a subjective matter is very high at 30% weightage this should be maximum of 10%	The Clause in the RFP shall remain unchanged.
8	mjunction	50	Annexure – III	Financial Capacity of the Bidder (Average Annual Turnover)	Certificate from the Statutory Auditor	Our statutory auditor is PWC. It takes one & half to 2 months to get a certificate from statutory auditor after taking board approvals. Hence, practicing CA Certificate may be included.	The Clause in the RFP shall remain unchanged.
9	mjunction	52-54	Annexure – V	Non-Disclosure Agreement	Non-Disclosure Agreement	Request OSCSC to confirm the NDA to be submitted in a plain paper only as nothing is mentioned in NIT.	The same may be required to be submitted on non-judicial stamp paper of appropriate value as per the prevailing stamp duty laws of the State of Odisha
10	mjunction	55-56	Annexure – VI	Letter of Undertaking	To be executed on non-judicial stamp paper of requisite value	Request OSCSC to confirm the appropriate stamp paper value on which the undertaking is to be executed.	The same may be required to be submitted on non-judicial stamp paper of appropriate value as per the prevailing stamp duty laws of the State of Odisha
11	mjunction	58-59	Annexure – VIII	Undertaking Regarding Blacklisting/Non Debarment	To be submitted as an affidavit on non-judicial stamp paper of appropriate value	Request OSCSC to confirm the appropriate stamp paper value on which the undertaking is to be executed.	The same may be required to be submitted on non-judicial stamp paper of appropriate value as per the prevailing stamp duty laws of the State of Odisha
12	Mjunction		General Query			Request OSCSC to confirm what is the total estimated quantity of rice or paddy to be auctioned.	Please refer to the Corrigendum
13	Mjunction		General Query			Request OSCSC to confirm does the paddy/rice available for disposal stored in warehouses or at millers' manufacturing unit.	Not Applicable

SI	Name of Service Provider	Page No.	Clause No.	Clause/Requirement Title	Current Clause Description	Query/Suggestion for Change	Pre-Bid Query Response
14	mjunction		General Query			Request OSCSC to confirm what is the crop year of paddy/rice, are there any base prices of paddy/rice	Crop Year : 2024-25.
15	mjunction		Pg. 13, Cl. 9 (iii)	Roles and Responsibilities of Service Provider		Request OSCSC Is it mandatory to deploy 02 resources at OSCSC office, can they work from our office and travel as and when required.	The Clause in the RFP shall remain unchanged.
16	mjunction		General Query			Request OSCSC Is there any minimum guaranteed auction volume or business commitment	Please refer to the Corrigendum
17	mjunction		General Query			Request OSCSC to confirm will there be a separately dedicated URL for auctions.	Please refer to the clause 8 of the RFP
18	mjunction		Pg. 7, Payment Terms			Request OSCSC to confirm the timeline for release of 75% payment to auction service provider. Why retain the 25% service fee when the service has been delivered as per SOW when the buyer makes the payment for the material.	The Clause in the RFP shall remain unchanged.
19	mjunction		Pg. 7, Payment Terms			Request OSCSC to confirm what is the maximum timeline for release of remaining 25% payment for auction service provider.	The Clause in the RFP shall remain unchanged.
20	mjunction		General Query			can participant get a chance to make presentation virtually through online meeting	No
21	mjunction		General Query			can participants get demo feedback or clarification opportunity	No
22	mjunction		General Query			What constitutes 'unreasonable low quote' for rejection	The Clause in the RFP shall remain unchanged.
23	Mjunction		General Query			What is the expected auction frequency (weekly or monthly)	The Clause in the RFP shall remain unchanged.
24	Mjunction		General Query			will there be any reverse auction opportunity also under this contract	The Clause in the RFP shall remain unchanged.
25	Mjunction		General Query			Is there any possibility that the contract period be extended to at least 5 years	The Clause in the RFP shall remain unchanged.
26	mjunction		General Query			Average material to be sold per warehouse?	The Clause in the RFP shall remain unchanged.

Sl	Name of Service Provider	Page No.	Clause No.	Clause/Requirement Title	Current Clause Description	Query/Suggestion for Change	Pre-Bid Query Response
27	mjunction			General Query	<p>Cl. 8 - The selected Service Provider shall maintain a secure e-Auction platform as per oscsc requirement for disposal and price discovery of paddy and rice. The platform shall be provided in Software-as-a-Service (SaaS) mode and shall not require any physical deployment, installation, or hosting at OSCSC premises or data center. Host, Operate, and maintain a secure and scalable e-Auction Platform-as-a-Service, supporting forward auctions, reverse auctions, and multi-round auction formats.</p> <p>Pg. 36, Sl. 4 Floor procurement price to be fixed based on prevailing market trends</p>	<p>Scope of work specifies the scope as 'disposal and price discovery', whereas 8.1 specifies 'reverse auction' as well. Please specify the exact scope.</p>	<p>The Clause in the RFP shall remain unchanged.</p>
28	Mjunction			General Query	<p>Cl. 8.1 e Inventory and Stock Management: The platform shall support auction-linked stock listing, lot-wise inventory display, and reconciliation reporting for auctioned paddy/rice stocks provided by OSCSC.</p>	<p>Does ODCSC intend to maintain the inventory across all warehouse on the platform or auction listing is being treated as inventory display. Please clarify.</p> <p>Inventory management involves stock management including release of inventory from the warehouses. Does the scope of this platform include warehouse management as well.</p>	<p>Under Clause 8.1(e), inventory and stock management is limited to auction-linked stock listing, lot-wise inventory display, and post-auction reconciliation reporting for the quantities and locations provided by OSCSC.</p>

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SI	Name of Service Provider	Page No.	Clause No.	Clause/Requirement Title	Current Clause Description	Query/Suggestion for Change	Pre-Bid Query Response
29	Mjunction		General Query		<p>Cl. 8.1. h Stakeholder Coordination: The Service Provider shall deploy dedicated Manpower and operational team for coordination with OSCSC, buyers, millers, and stakeholders for smooth conduct of e-Auction events</p> <p>Pg. 12 Cl. G - The platform shall ensure full audit trail with time-stamped logs of all bidder actions, bid submissions, EMD validation, price revisions, and result publication for a minimum retention period of 7 years.</p>	<p>Please specify the roll of millers in the disposal and price discovery process</p> <p>The contract is extendable to a maximum of 2 years. However, the data retention specified is of minimum 7 years. Since this is SAAS platform what is the maximum retention period. Can the service provider charge OSCSC for data retention after 7 years.</p>	<p>The Clause in the RFP shall remain unchanged.</p> <p>The Clause in the RFP shall remain unchanged.</p>
30	Mjunction		General Query		<p>Pg. 13 Cl. 9 .v - The proposed system shall support a minimum of 2,500 concurrent users at any point of time with auto-scalable cloud infrastructure and disaster recovery and shall be API-ready to enable integration with any third-party software, as and when required by OSCSC.</p>	<p>Please specify the expected maximum capacity for autoscaling since provisioning of infrastructure has a associated cost. What test shall share OSCSC conduct to ensure auto scaling to the desired level. Please specify the number of third-party software that OSCSC intends to integrate.</p>	<p>Please refer to Clause 8 of the RFP</p>
31	Mjunction		General Query		<p>Pg. 14 Cl. 9. Vi - The Service Provider shall conduct regular training sessions for stakeholders like buyers, OSCSC staff etc., with multilingual and mobile-friendly support, as per OSCSC requirements.</p>	<p>Please specify the scope of mobile friendly support, since auctions for bulk commodities are not favorable for mobile bidding as per our experience.</p>	<p>The Service Provider shall conduct regular training sessions for stakeholders like buyers, OSCSC staff etc., with multilingual and mobile-friendly support, as per OSCSC requirements. Multilingual refers to expertise in Odia, Hindi & English. The portal shall be compatible to be viewed in Mobile web browser for training and other activities pertaining to the browser.</p>
32	Mjunction		General Query		<p>Pg. 14 Cl. 9 Xiv - The system shall integrate quality assaying modules and support standardized grading in accordance with e-NAM, FSSAI, and applicable Government of India /Government of Odisha guidelines, circulars, and instructions.</p>	<p>Please specify the scope of quality assaying modules and standardized grading under disposal and price discovery SOW.</p>	<p>The Clause in the RFP shall remain unchanged.</p>
33	Mjunction		General Query				

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SI	Name of Service Provider	Page No.	Clause No.	Clause/Requirement Title	Current Clause Description	Query/Suggestion for Change	Pre-Bid Query Response
34	Mjunction				<p>Pg. 44 Cl. 16 v - Any custom development or enhancement delivered specifically for OSCSC shall be considered OSCSC's intellectual property.</p> <p>Pg. 68 Annexure vii , Cl. 2 - All project-specific deliverables, configurations, reports, and documentation created for OSCSC shall vest with OSCSC. Any pre-existing proprietary components, if used, shall be licensed to OSCSC on a royalty-free, nonexclusive basis for the contract period</p>	<p>As per scope of work, this is a software as a service (SaaS) contract, the above two clauses are in contradiction to the scope of work.</p>	<p>The Clause in the RFP shall remain unchanged.</p>

SI	Name of Service Provider	RFP Page No.	Clause No.	Clause/Requirement Title	Current Clause Description	Query/Suggestion for Change	Reason for Change/Remarks	Pre-Bid Query Response
					As per the RFP, the Minimum Average Annual Turnover (MAAT) has been calculated based on the last three financial years (FY 2022-23, 2023-24, and 2024-25). In this context, we would like to respectfully submit that in agriculture commodity-based e-auction services, the operating margins are generally very low, and achieving higher turnover within a limited time frame can be challenging despite having relevant experience and capability.			
	1 E-Tech Innovative Services Pvt Ltd				Further, since the Financial Year 2025-26 has recently concluded, we request the authority to kindly consider including FY 2025-26 as part of the turnover calculation for determining eligibility. In this regard, we are willing to submit the provisional balance sheet for FY 2025-26, duly certified by a Chartered Accountant, for your consideration.			The Clause in the RFP shall remain unchanged.
	2 E-Tech Innovative Services Pvt Ltd							The Clause in the RFP shall remain unchanged.

RJ